

SUCCESS STORY: Immanuel Living Embraces Proactive Fall Protection with Viconic Defense™



Results

In rooms with Viconic, the impact has been dramatic:

- **0% severe injuries**
- **0% ER visits following falls**
- **100% fall-related injuries avoided**



"This is the first product I've seen that's innovative and proactive instead of reactive. From our experience, it has reduced falls with major injury."

*Michael Wiedeman, Administrator
Immanuel Living, The Retreat*

At Immanuel Living in Kalispell, Montana, innovation and resident safety go hand in hand. As part of a renovation initiative, the skilled nursing community introduced Viconic® Fall Defense™ into select rooms—not as a reactive measure, but as a proactive investment in well-being.

Proactive, Not Reactive Like most communities, Immanuel had relied on traditional fall management tools such as purposeful rounding and post-fall interventions. But after learning about Viconic, leadership saw an opportunity to shift their approach.

The team began installing Viconic during their East Wing remodel, starting with three rooms and steadily expanding. To date, 13 rooms have been completed, with more underway.

Zero Severe Injuries, Zero ER Visits Since the first installation in June 2024, Immanuel has reported no severe injuries or ER visits in rooms with Viconic. By contrast, rooms without the flooring have seen a significantly higher rate of serious injuries.

One fall in a Viconic-equipped bathroom demonstrated the impact. "Everyone assumed it would be serious," recalled Administrator Michael Wiedeman. "But the x-ray showed no fracture. That one incident made me a believer."

Confidence for Staff and Families While residents may not always notice the difference underfoot, staff and families do. Covered with luxury vinyl plank (LVP), the flooring blends in while offering discreet protection. It's also firm enough for staff to move equipment without extra effort.

"It brings peace of mind," Wiedeman said. "Especially for residents with cognitive impairment who are likely to get up unassisted."

A Smart Fit for Person-Centered Care Immanuel's reputation for excellence is built on innovation and leadership. Viconic supports their mission of person-centered care by providing passive, always-on protection—without alarms or restraints.

What's Next As renovations continue, Immanuel plans to expand Viconic to high-risk areas like admissions and central care. For this forward-thinking community, Viconic is more than flooring—it's a commitment to safer, smarter care.

